



## Privacy Policy

Wiz23 Limited, Registered Company in England and Wales, Number 15918453. We take the privacy of visitors to our website seriously. This Privacy Policy explains how Wiz23 uses the personal data we collect from you when you visit our website.

### 1. What data do we collect?

We may collect and store any personal information you give us such as your name, address, phone number, email address and comments you enter into our website. We may also collect computer information such as IP address, browser type, location, length of visit, page views, website navigation.

### 2. How do we collect your data?

You provide Wiz23 directly with the data and we collect that data and process it when you:

- (a) Register online and place an order for any of our products or services.
- (b) Complete the Contact section of the website with your information and click **Send now**.
- (c) Provide feedback on our message boards or contribute to blogs or social media posts.
- (d) Use or view our website via your browser's cookies.

### 3. How we will use your data?

Wiz23 collects your data so that we can process your orders, manage your account, answer your enquiries and interact with you on social media. We may use your personal information to invoice you for work you have requested, send statements and collect payments from you. We will never provide your personal information to third parties unless we are required to do so by Law.

### 4. How do we store your data?

Your information is stored securely in the cloud in digital format and is only accessible by using a secure Wiz23 login and password.

### 5. What are your data protection rights?

Wiz23 would like to make sure that you are fully aware of your data protection rights. Every user is entitled to the following:

**The right of Access** – You have the right to request Wiz23 for copies of your personal data. We may charge you a small fee for this service.

**The right of rectification** – You have the right to request Wiz23 correct any information you believe to be inaccurate and complete information that you believe to be incomplete.

**The right to erasure** – You have the right to request Wiz23 erase your personal data under certain conditions. An example of data we should retain could be financial transactions that we are required by law to keep and account for.

**The right to restrict processing** – You have the right to request Wiz23 restrict the processing of your data under certain conditions.



**The right to Object to processing** – You have the right to object to Wiz23 processing your personal data under certain conditions.

**The right to data portability** - You have the right to request Wiz23 transfer the data that we have collected to other organisations or directly to you under certain conditions.

## 6. What are cookies?

Cookies are text files placed on your computer to collect standard Internet Login information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology. I have a WordPress Website, click here for a detailed breakdown of how cookies are used there: <https://automattic.com/cookies/>

## 7. How to manage your cookies?

You can set your browser not to accept cookies and the following website will tell you all about them and how to remove them. <http://allaboutcookies.org/> Some aspects of our website may not function as a result.

## 8. Changes to our Privacy Policy?

Wiz23 keeps this Privacy Policy under regular review and places any updates on this web page. This Privacy Policy was last updated on 22/05/2025

## 9. How to contact us?

Email us: [david@Wiz23.com](mailto:david@Wiz23.com)

Call us: 07773 356809

Via the **Contact** page on the website: [www.wiz23.com](http://www.wiz23.com)

## 10. Links to other websites

Wiz23 contains links to other websites and their Privacy Policies may be different, you should read their individual Privacy Policy if you have any concerns.

## 11. How to contact the appropriate authorities?

Should you wish to report a complaint or if you feel that Wiz23 has not addressed your concern in a satisfactory manner, then you may wish to contact the information Commissioner's Office, here are the details:

You can also complain to the ICO if you are unhappy with how we have used your data.

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>